

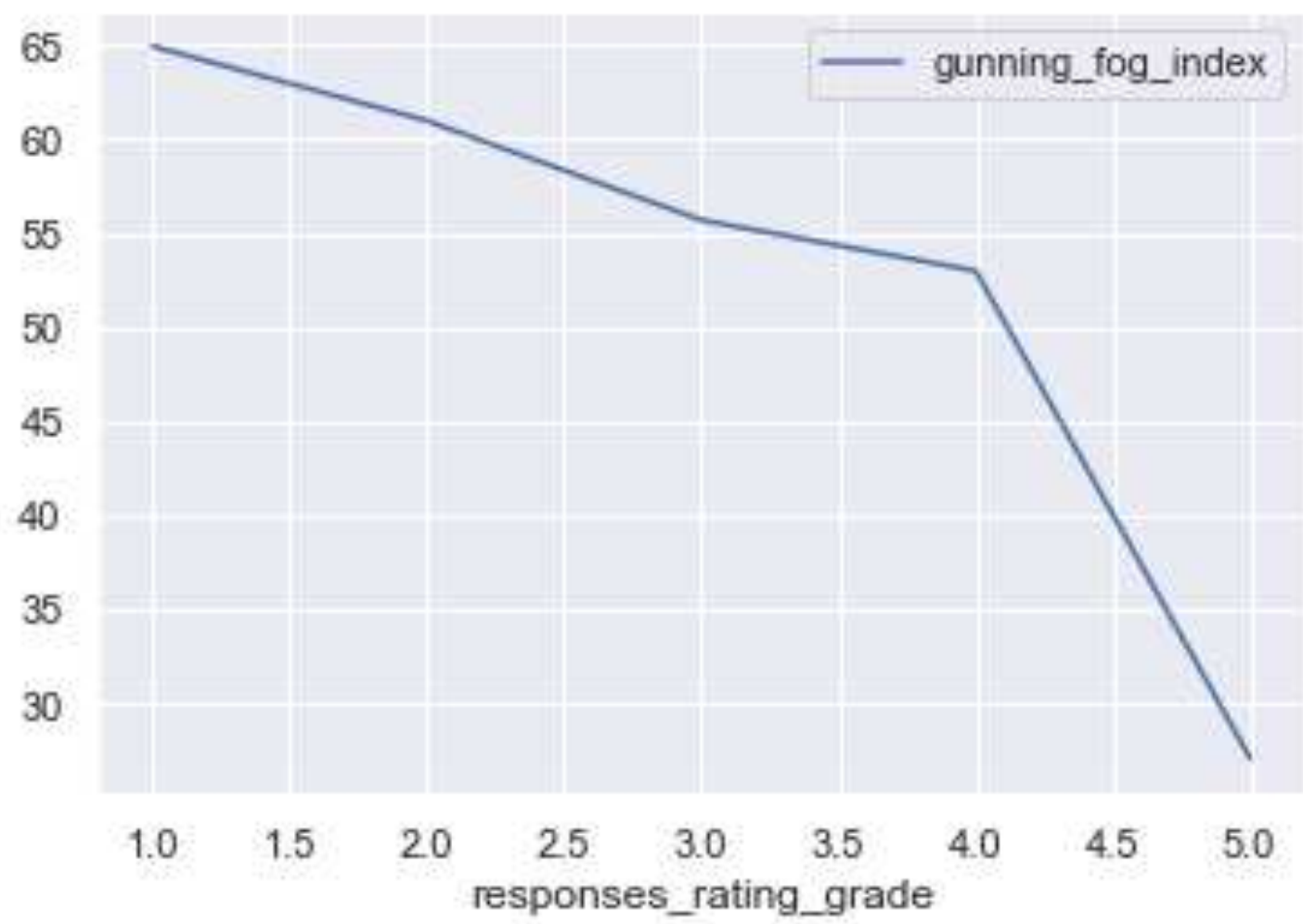
Gunning fog-index measurement of customer reviews of the Russian Agricultural Bank

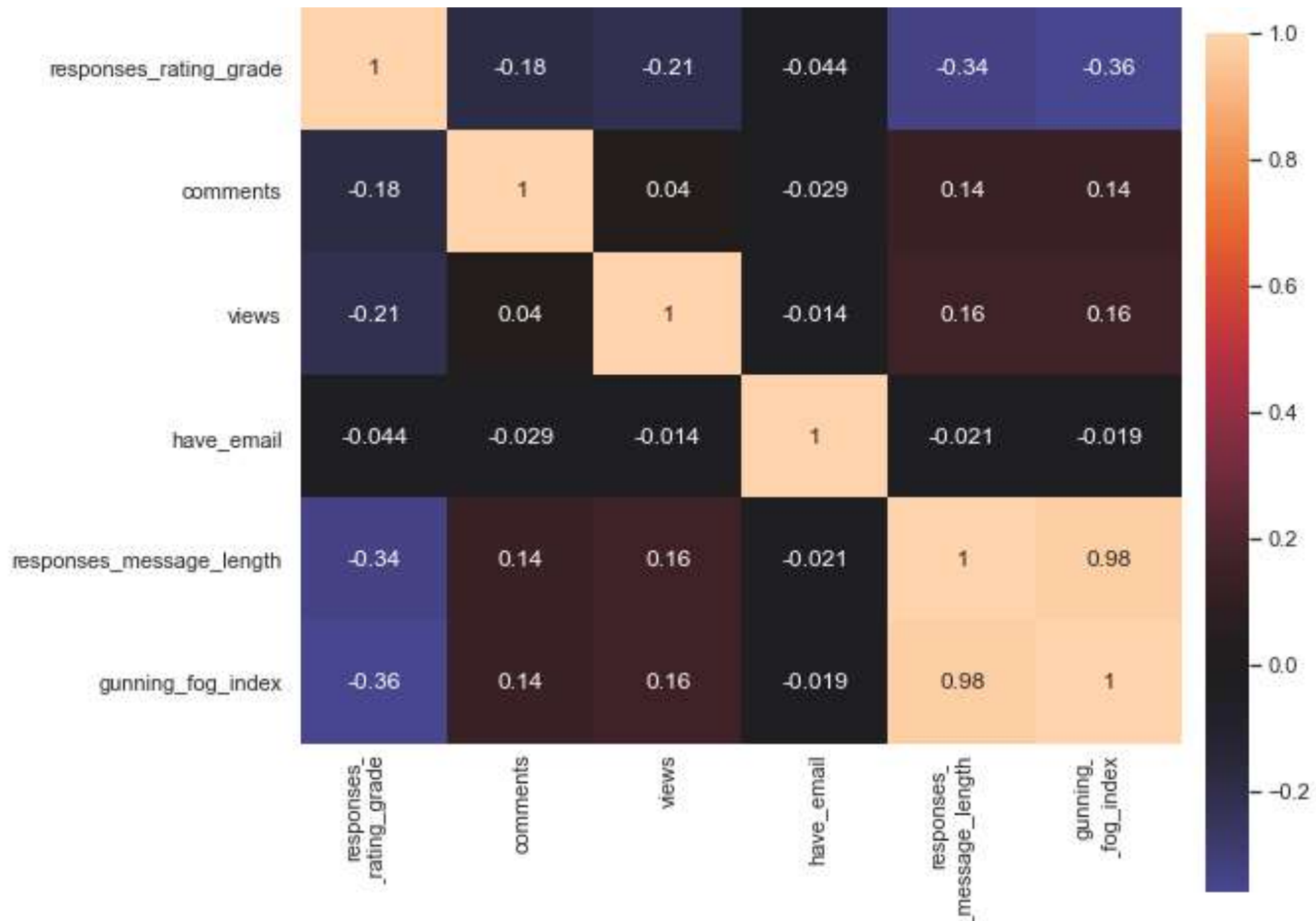
A V Plotnikov^{1,2}

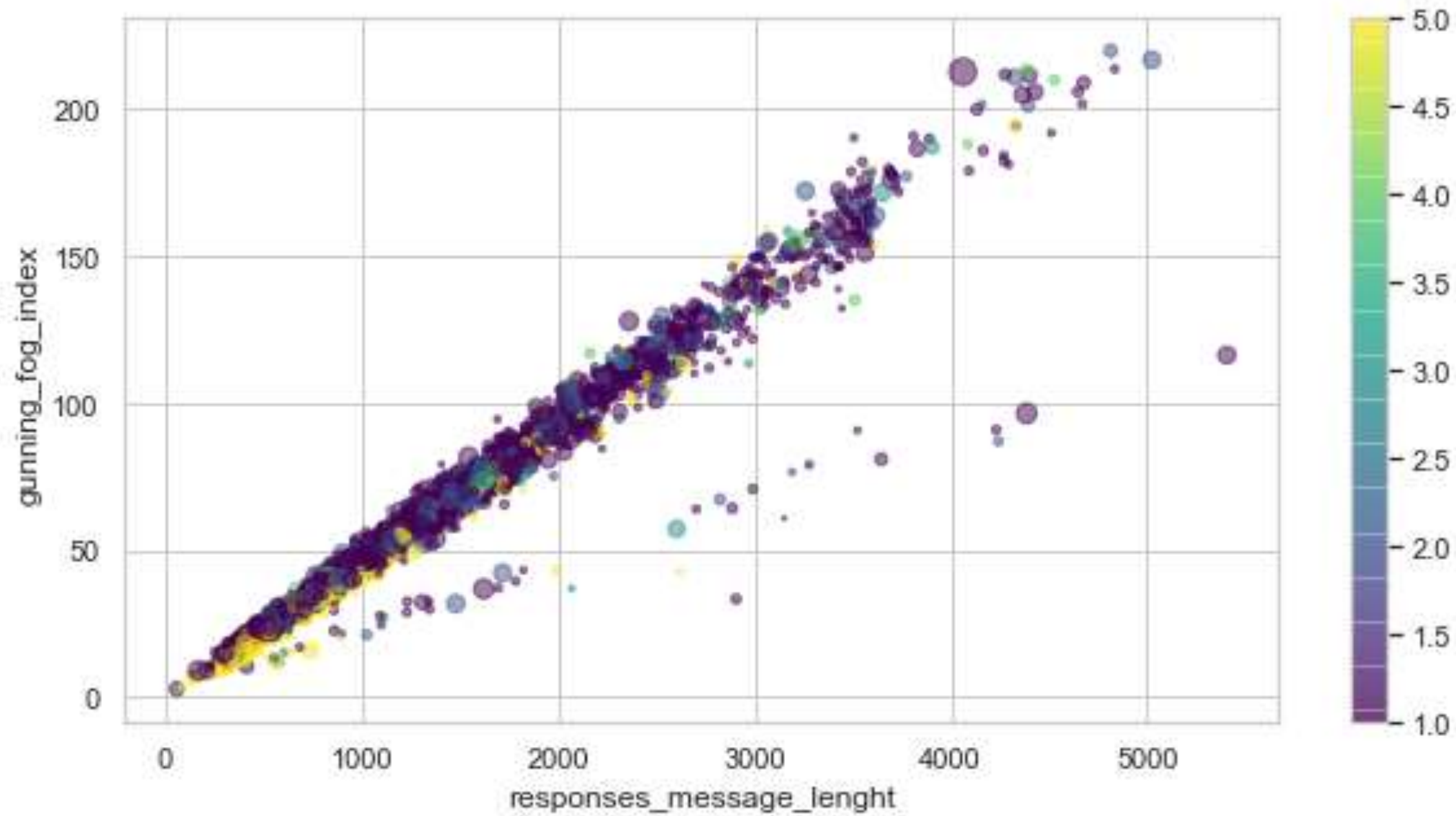
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$$\text{Fog.index} = 0.4 \left[0.78 \left(\frac{\text{words}}{\text{sentences}} \right) + 100 \left(\frac{\text{complex words}}{\text{words}} \right) \right]$$







Thank you for attention!