

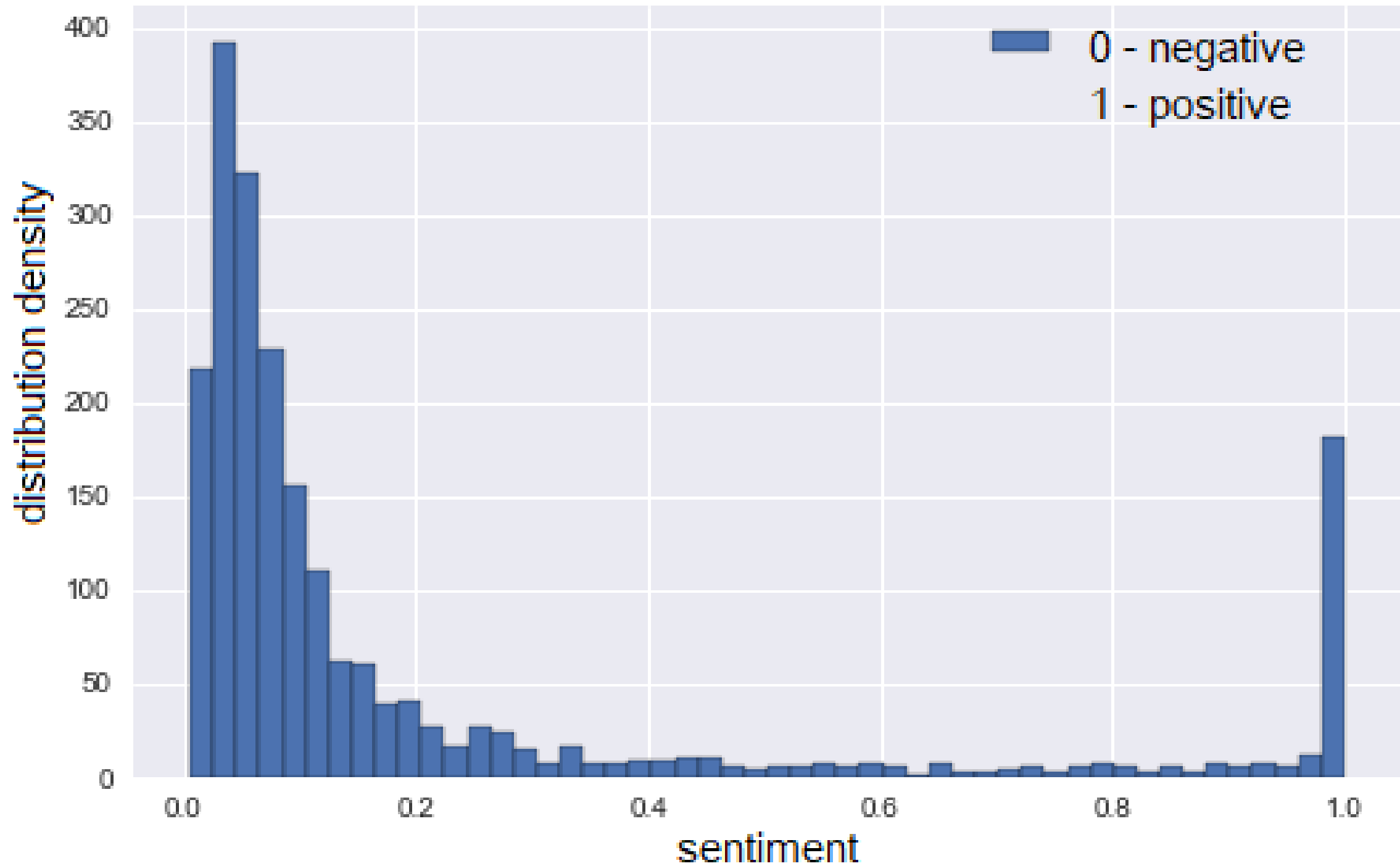
SENTIMENT ANALYSIS OF CLIENT REVIEWS OF THE RUSSIAN AGRICULTURAL BANK SERVICE AND PREDICTED RATING REVIEWS

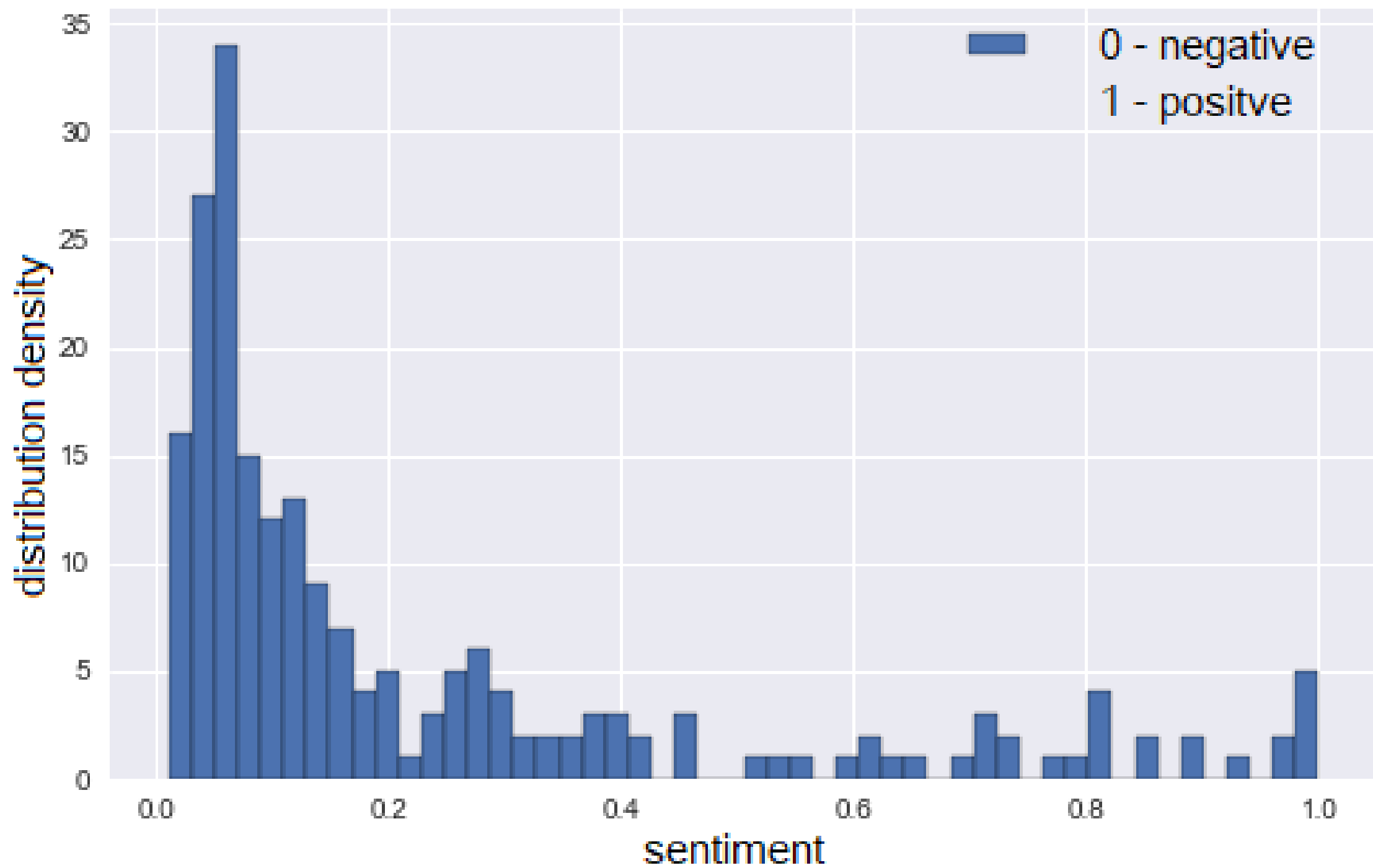
E M Akhmetshin¹ and A V Plotnikov^{2,3}

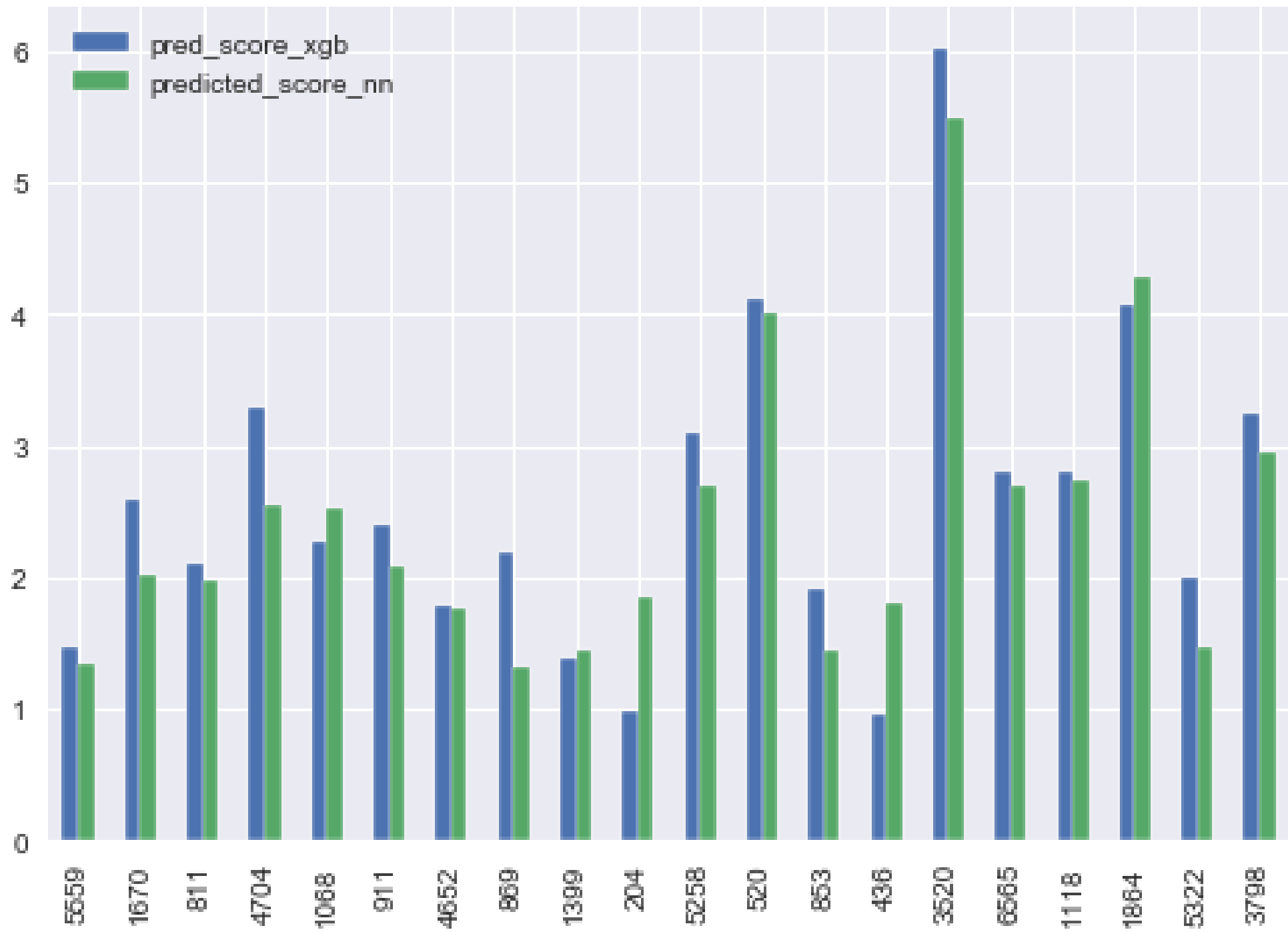
¹ Kazan Federal University, Elabuga Institute of KFU, 89, Kazanskaya street, Elabuga, 423604, Russia

² Perm National Research Polytechnic University, 29 Komsomolsky Av., Perm, 614000, Russia

³ Perm State Agro-Technological University named after Academician D.N. Pryanishnikov, 23, Petropavlovskaya street, Perm, 614990, Russia







Thank you for attention!